

Helen Young

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PERSONAL STATEMENT

I am a web developer/programmer with excellent technical skills, knowledge of a wide range of tools and technologies and a genuine enthusiasm for Information Technology.

QUALIFICATIONS

2005-2008	MSc Internet Systems Development, University of Portsmouth (Pending)
2005	BSc(Hons) Applied Computing - First Class Honours, University of Portsmouth
2003	NCFE Advanced Certificate in Telematics, North East Surrey College of Technology
2003	Certified Internet Webmaster Foundation Certification, Self-study
2002	NVQ Advanced Information Technology Level 3, Southampton ITec
2001	NVQ Intermediate Information Technology Level 2, Southampton ITec
1997	GNVQ Advanced Business Level 3, Southampton City College
1997	RSA Integrated Business Technology Level 2, Southampton City College
1995	9 High Grade Pass GCSEs (Grades C - A+), Regents Park Girls School, Soton

TRAINING COURSES

Jan 2006	2 Day Contensis Developer Training
Aug 2005	Oracle University - Building Corporate Portlets 10g
Aug 2005	Oracle University - Building Portlets with PL/SQL
July 2005	Microsoft Office Specialist - Word 2000 Core - 98.2%
July 2005	Microsoft Office Specialist - Powerpoint 2000 Core - 100%
July 2005	Microsoft Office Specialist - Excel 2000 Core - 97%
May 2005	Flash MX, Clear Thinking Approved Macromedia Training
May 2005	Netskills XML Workshop, Southampton Institute
April 2005	Microsoft Sharepoint Solutions Seminar, Microsoft UK
May 2004	Cisco Fundamentals of Java Programming, Southampton Institute - 95%

SKILLS AND TECHNOLOGIES

Programming skills

Experience in working with many different languages including Java, J2EE, EJB, C#, ASP.NET, OO and UML

Web Development skills

Excellent skills using ASP, VBScript, HTML, CSS, JavaScript, and good working knowledge of JSP, CFML, XML, XHTML, XSL/T and web services.

I have good design skills and an excellent knowledge of the internet, e-commerce, accessibility and usability issues, standards and guidelines. I have worked with all aspects of multi-media including Flash development and working with streaming video and sound files.

Good working knowledge and experience using Oracle Portal 10g.

Skills continue overleaf...

SKILLS AND TECHNOLOGIES (Cont...)

Database skills

Excellent SQL skills and good knowledge of Oracle, SQLServer and Filemaker Pro enterprise databases.

Software

I have excellent knowledge of Dreamweaver 4/MX, Fireworks 4, Flash MX 2004, MS Office, Microsoft SQL Server Enterprise Manager, PL/SQL Developer, Contensis Content Management System.

I have a good knowledge of Photoshop CS , Visual Studio .NET, JBuilder, Coldfusion MX, Pro, Premiere Pro, MS Visio, Rational Rose, SQL*PLUS,

I am a pro-active person and work well under pressure. I learn quickly so am able to familiarise myself with new software and technologies. I have good interpersonal skills and work well as part of a team. Competent and self motivated, I have first-class problem solving skills and an eye for detail.

WORK EXPERIENCE

Sept 2003 to Present Day

Trainee Web Developer, Southampton Solent University

Involvement in all aspects of web development projects from conception to end product. Development of enterprise level systems. Maintenance of existing systems using a variety of tools e.g. the staff and student intranets, eCV, external examiners administration systems and the external website. Involvement in development of online learning systems. Using multi-media technologies. Involvement in tour guides film production. Design and implementation of relational database schemas. Using software methodologies, requirements gathering techniques, Creating software documentation using UML.

June 2000 to Sept 2003

Administration Officer, Soton & Fareham Chamber of Commerce

Management and upkeep of company website including input into initial design and ongoing development. Upkeep of in-house client Management System. Design and production of marketing materials. IT administrator role which included management of Microsoft Exchange Server and assisting end users on a daily basis with hardware and software errors. Responsible for communicating with external IT engineers. Other significant roles in this position included events organiser, membership administrator, training administrator and committee secretary.

July 1997 to June 2000

Administration Assistant, Mack Markets Division

Setting up of new computers and associated equipment. Assisting with the upgrade of IT systems. Developing, maintaining and utilising relational databases using Filemaker Pro. Maintenance of equipment and hardware and software records. Design and production of advertising materials. Other duties included financial functions and producing statistics and reports.